



POLITIKA KVALITETE

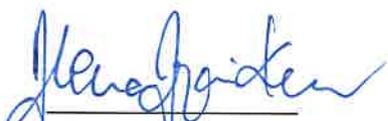
JGL razvija, održava i unapređuje sustav upravljanja koji će osigurati siguran i stalan razvoj i rast tvrtke. Za to su potrebni zadovoljni kupci, ostale zainteresirane strane, kao i pozitivni financijski učinci, što je dugoročno moguće ostvariti samo kroz održavanje visoke i stalne kvalitete proizvoda i usluga te uz neprekidan nadzor i unapređivanje ključnih procesa.

Zbog toga je vodstvo JGL-a predano održavanju i promicanju kulture usmjerene na kvalitetu. Kvaliteta se implementira kroz ciljeve, sustave i procese koji osiguravaju sigurne, djelotvorne i pravovremeno dostupne proizvode i usluge u skladu s očekivanjima i potrebama korisnika, B2B partnera, ostalih zainteresiranih strana, kao i regulatornim zahtjevima i standardima.

Usmjerenost na kvalitetu obveza je svih zaposlenika koji primjenom znanja i kompetencijama osiguravaju i provode aktivnosti te donose odluke koje podržavaju ili izravno utječu na kvalitetu.

JGL aktivno upravlja kvalitetom u svim fazama razvoja, realizacije i distribucije proizvoda i usluga neovisno o ulozi organizacije u modelu poslovanja kroz procjene rizika i prilika koje se temelje na vjerodostojnim i integriranim podacima, sukladno regulatornim i zakonskim zahtjevima, a uvijek s ciljem zaštite pacijenata, korisnika, proizvoda, kontinuiteta poslovanja i ugleda organizacije.

Politika kvalitete provodi se kroz sustav upravljanja kvalitetom koji se temelji na smjernicama GMP/GDP, direktivi 93/42/EEC, uredbi (EU) 2017/745, ISO 9001:2015, ISO 22000:2018, ISO 13485:2016, ISO 22716:2007 i drugim primjenjivim regulatornim zahtjevima


Alenka Jajac-Knez
Izvršna direktorica



QUALITY POLICY

JGL develops, maintains and improves a management system that will ensure safe and steady company growth and development. This entails satisfied customers and other stakeholders, as well as positive financial effects, which can be achieved in the long term only by preserving a high and stable product and service quality and by continuous monitoring and improvement of all key processes.

Therefore, Management is committed to maintaining and promoting a quality-oriented culture. Quality is implemented through goals, systems and processes that ensure safe, effective and timely available products and services compliant with the expectations and needs of users, B2B partners and other interested parties, as well as regulatory requirements and standards.

A focus on the quality is the obligation of all employees who, through the application of knowledge and competence, provide and carry out activities and make decisions that support or directly affect quality.

JGL actively manages quality through all phases of the development, realization and distribution of products and services, regardless of the organization's role in the business model, through risks and opportunities assessments based on credible and integrated data, in accordance with regulatory and legal requirements and with the ultimate aim of ensuring the protection of patients and users, products, business continuity and organizational reputation.

The company's quality policy is managed through a quality management system based on GMP/GDP guidelines, Directive 93/42/EEC, Regulation (EU) 2017/745, ISO 9001:2015, ISO 22000:2018, ISO 13485:2016, ISO 22716:2007 and other applicable regulatory requirements.

A handwritten signature in blue ink, appearing to read 'Alenka Jajac-Knez', written over a horizontal line.

Alenka Jajac-Knez
CEO